

Ms.Naphatsaporn Pitipornpiphat

(นางสาว นภัสภรณ์ ปิติภรพิพัฒน์)

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Birth Date July7, 1982

September 2018 - Present

Suree Interfoods Co.,Ltd. Assistant Export Sale Manager

Responsibility:

- Taking care customer's Account
- Communicate directly with customer and coordinate with the productions line

following the customer's order.

- Controlling the customer's dept to be on due date.
- Making the sample's product following the customer's request.
- To welcome the customer and making the business conversation with them when visit the factory

January 2018 - August 2018

Legend Shipping (Thailand) Co.,Ltd,

Senior Export document

Responsibility:

- To update the weekly report for container in each port and analysis the to control the container when import and export.
- Control cost for container when import and export in each port to avoid the shortage and over allocation of round voyage.
- To approve the agency in each country and prepare the payment when import and export.

August 2013 - January 2018

Apex Plastech Co., Ltd.

International Trade: Senior Import and Export Officer

Responsibility:

- Controller keeping shipping document by soft file (HAWB & import entry, invoice, packing list, etc.)
 - Taking care customer's account
 - Communicate directly with customer and coordinate with the productions

line following the customer's order.

- Contact with global supplier for requirement about quotation for compare cost, prepare the purchase order and proforma invoice,
 - Contact with freight forwarder & shipping agent to follow up any shipments.
 - Controller for Ship out cargo to other countries.
 - Damaged cargo controller & report.
 - Logistic cost controller, report preparing and analyze.
 - Coordinate with customer about document support.
- Coordinate with internal departure such as warehouse for control inventory, with transportation team for control time to ship merchandise.
 - Report for planning control about loading the container per month.
 - Support document for audit purpose.
 - Deal with international customer to confirm any shipments.
 - Knowledge about LC terms, contact with Bank to approve Letter of Credit.

<u>April 2009 – Aug 2012</u>

Apex Foods Co., Ltd.

Import and Export Officer

Responsibility:

- Same as Apex Plastech Co.,Ltd.
- Attend tradeshow for THAIFEX WORLD FOOD OF ASIA
- To create the new customer and follow up for the order and make long term

Relationship

Sept 2005 - Mar 2009

Jintai Chitaun (Thailand) Co., Ltd.,

Marketing (the export jewelry)

Responsibility:

- Taking care customer's account.
- Controlling the production to be on time since the whole procedure until making the shipment.
- Communicate directly with customer and coordinate with the production's line following the customer's order.
- Preparing and making appointment with customer to inspect the random production before making shipment.
- Placing the order from customer and following up the order to reach the shipment's target.
- Making the production and quotation to serve the customer's request.
- Following up the customer payment and making report to accountant's department.
- Controlling the customer's dept to be on due date.
- Making the sample's product following the customer's request.
- Preparing the promotion to offer the customer then follow up their feedback.
- Sourcing new line product from internet or magazine to match what the customer wants and offer them.
- Preparing the price and product for the tradeshow.
- To welcome the customer and making the business conversation with them at the tradeshow
- Recording the customer's visiting and follows up their feedback after the tradeshow.
- Making more new customer's account which mainly from the trade show to be the permanently company customer's account.

Education

July 2015- July 2017 Master Degree of King Mongkut's University of

Technology Thonburi

Master of Science, Major Logistics Management

Sept 2012 - June 2013 The College of International Culture of South China Normal

University (Chinese Course)

June 2001 – May 2005 Bachelor degree of Business

Administration, Assumption University, Thailand

Major: Marketing

Strengths

- 1. Able to commit/Responsible
- 2. Service mind
- 3. Honest
- 4. Flexible / Adaptable
- 5. Patient

Personal Qualification:

 $\label{eq:computer_literature: MS office, MS outlook, Internet} \end{substitute}$

Good Communication skill both English and Thai

Good Negotiation skill both English and Thai

Problem solving skill

Fair typing both English and Thai

<u>Skills</u>

Language Thai, English ,Mandarin (Basic knowledge)

Computer Microsoft Office, Internet, Ms Outlook